

Scrutiny - Children, Culture and Communities 2024/2025

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time. Produced by the Business Intelligence Hub November 2024

ANNEX A

| | | | | Previous Y | ears | | | 2024/2025 | | | | |
|--|--|-------------------------|-----------|------------|------------------|--------|------------------|-----------|------------------|--------|---------------|-----------------------|
| | | Collection Frequency | 2021/2022 | 2022/2023 | 2023/2024 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| | % of Year 12-13 (academic age 16-17) young | Frequency | | | | | | | | | | |
| | people who are not in education, employment or training (NEET) - (Snapshot) | Monthly | 1.10% | 0.80% | 1.40% | 1.40% | 1.20% | - | - | - | Up is Bad | ▲► Neutral |
| 117c | Benchmark - National Data | Quarterly | 2.70% | 3.00% | 3.40% | 3.50% | Due 7th Nov 2024 | - | - | - | | |
| | Benchmark - Regional Data | Quarterly | 3.10% | 3.50% | 4.00% | 4.30% | Due 7th Nov 2024 | - | - | - | | |
| | Benchmark - Comparator Data | Quarterly | 2.40% | 2.90% | 3.50% | 3.50% | Due 7th Nov 2024 | - | - | - | | |
| | % of care leavers aged 19-21 in employment, education or training at last birthday (DFE measure) - (Snapshot) | Monthly | 60.76% | 69.44% | 60.81% | 63.01% | 65.75% | - | - | 75% | Up is Good | ▲ ► Neutral |
| 148 | Benchmark - National Data | Annual | 55.00% | 56.00% | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| | Benchmark - Regional Data | Annual | 54.00% | 54.00% | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| | Benchmark - Comparator Data | Annual | 54.20% | 56.50% | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| | %pt gap between FSM and non-FSM pupils at 15, who attain a Level 3 qualification by the age of 19 - (Snapshot) | Annual | 24.04% | 33.78% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | Up is Bad | ▲ ► Neutral |
| 81 | Benchmark - National Data | Annual | 24.93% | 25.22% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| | Benchmark - Regional Data | Annual | 24.88% | 25.27% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| | Regional Rank (Rank out of 15) | Annual | 9 | 15 | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| | %pt gap between FSM and non-FSM pupils at 15, who attain a Level 2 qualification by the age of 19 - (Snapshot) | Annual | 19.05% | 23.60% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | Up is Bad | ▲ ► Neutral |
| 82 | Benchmark - National Data | Annual | 21.39% | 20.65% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| | Benchmark - Regional Data | Annual | 24.07% | 23.13% | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| | Regional Rank (Rank out of 15) | Annual | 3 | 9 | (Avail Apr 2025) | - | - | - | (Avail Apr 2026) | - | | |
| CJGE17 | % of working age population qualified - No qualifications (New methodology from 2022/23) | Annual | 3.70% | 3.00% | 4.90% | - | - | - | - | - | Up is Bad | A Red |
| | % of working age population qualified - to at least L2 and above (New methodology from 2022/23) | Annual | 87.90% | 94.20% | 90.00% | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| CJGE18 | Benchmark - National Data | Annual | 78.20% | 85.80% | 86.50% | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 76.40% | 84.50% | 85.10% | - | - | - | - | - | | |
| | Regional Rank (Rank out of 15) | Annual | 1 | 1 | 1 | - | - | - | - | - | | |
| | % of working age population qualified - to at least L4 and above (New methodology from 2022/23) | Annual | 59.30% | 60.30% | 53.80% | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| CJGE20 | Benchmark - National Data | Annual | 43.50% | 45.70% | 47.30% | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 38.00% | 38.90% | 41.20% | - | - | - | - | - | | |
| | Regional Rank (Rank out of 15) | Annual | 1 | 3 | 4 | - | - | - | - | - | | |
| 1117c B B B B B C 1488 B B B B B B B B B B C CJGE17 Q C CJGE17 Q C C C C C C C C C C C C C C C C C C C | % of children who have achieved a Good Level of Development (GLD) at Foundation Stage - (Snapshot) | Annual | 70.90% | 69.70% | - | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| | Benchmark - National Data | Annual | 65.20% | 67.20% | - | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 64.40% | 66.20% | - | - | - | - | - | - | | |
| 01. ES8 | % of After School Clubs achieving 'Outstanding', 'Good' or 'Met' - (Snapshot) | Annual | 100.00% | 100.00% | - | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| ucation ES9 | % Take up of early education places by eligible two year olds - (Snapshot) | Annual | 93.10% | 91.50% | 91.00% | - | - | - | - | - | Up is Good | ▲ ► Neutral |

| | | | Previous Years | | | 2024/2025 | | | | | | |
|---------|--|-------------------------|----------------|-----------|-----------|-----------|---------|----|------------------|--------|---|-----------------------|
| | | Collection Frequency | 2021/2022 | 2022/2023 | 2023/2024 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| KS4a | Average Progress 8 score from Key Stage 2 to Key Stage 4 | Annual | 0.26 | 0.12 | - | - | - | - | - | - | Up is Good | ▼ Red |
| | Benchmark - National Data | Annual | -0.02 | -0.03 | - | - | - | - | - | - | | |
| KS4c | % of pupils achieving 9-4 or above in English & Maths at Key Stage 4 (C or above before 2016/17) | Annual | 75.30% | 70.20% | - | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| | Benchmark - National Data | Annual | 56.10% | 65.30% | - | - | - | - | - | - | Up is Good Up is | |
| KS4i | %pt gap between disadvantaged pupils (eligible for FSM in the last 6 years, children in care and adopted from care) and their peers achieving 9-4 in English & Maths at Key Stage 4 | Annual | 32.00% | 43.60% | - | - | - | - | - | - | Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Up is Bad Neutral | Red |
| | Benchmark - National Data | Annual | 28.20% | 43.30% | - | - | - | - | - | - | | |
| NEET02c | % of Year 12-13 (academic age 16-17) NEET who possess less than a L2 qualification (New definition from Jan 2017) - (Snapshot) | Monthly | 85.40% | 87.10% | 88.20% | 88.50% | 100.00% | - | - | - | Up is Bad | ▲ ► Neutral |
| | % of children who are eligible for a free school meal in the primary sector (excluding Danesgate) | Annual | 15.47% | 15.88% | 16.99% | - | - | - | - | - | Neutral | ▲ ► Neutral |
| PriFSM | Benchmark - National Data | Annual | 23.70% | 23.99% | 24.29% | - | - | - | - | - | | |
| | Benchmark - Regional Data | Annual | 24.50% | 25.86% | 26.11% | - | - | - | - | - | | |
| | % of children taking a free school meal in the primary sector (excluding Danesgate) - (Jan Census Snapshot) | Annual | 12.30% | 12.72% | 14.19% | - | - | - | - | - | Neutral | ▲ ► Neutral |
| | % of children who are eligible for a free school meal in the secondary sector (excluding Danesgate) | Annual | 12.60% | 14.26% | 15.15% | - | - | - | - | - | Neutral | ▲ ► Neutral |
| SecFSM | Benchmark - National Data | Annual | 20.90% | 25.39% | 24.12% | - | - | - | - | - | Neutral | |
| Oeci Ow | Benchmark - Regional Data | Annual | 23.70% | 22.69% | 26.92% | - | - | - | - | - | | |
| | % of children taking a free school meal in the secondary sector (excluding Danesgate) - (Jan Census Snapshot) | Annual | 8.70% | 10.20% | 11.38% | - | - | - | - | - | Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Up is Bad Neutral | ▲ ► Neutral |
| | Total number of active EHCPs overseen by SEND Services - (Snapshot) | Monthly | - | - | 1,400 | 1,436 | - | - | - | - | Up is Good Up is Good Up is Bad Up is Bad Up is Bad Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Un is Bad Neutral Un is Bad | ▲ ► Neutral |
| | Number of active EHCPs overseen by SEND Services - where subjects are aged 0-4 - (Snapshot) | Monthly | - | - | 37 | 27 | - | - | - | - | | ▲ ► Neutral |
| SEN05Gi | Number of active EHCPs overseen by SEND Services - where subjects are aged 5-11 - (Snapshot) | Monthly | - | - | 528 | 531 | - | - | - | - | Neutral | ▲ ► Neutral |
| | Number of active EHCPs overseen by SEND Services - where subjects are aged 12-16 - (Snapshot) | Monthly | - | - | 514 | 551 | - | - | - | - | Neutral | ▲ ► Neutral |
| | Number of active EHCPs overseen by SEND Services - where subjects are aged 16+ - (Snapshot) | Monthly | - | - | 321 | 327 | - | - | - | - | Neutral | ▲ ► Neutral |
| 64 | % of children ceasing to be subject to a Child Protection Plan who had been the subject of a CPP continuously for two years or longer - (YTD) | Monthly | 2.78% | 0.46% | 3.42% | 4.26% | 2.47% | - | - | - | Up is Bad | ▲ ► Neutral |
| | Benchmark - National Data | Annual | 3.70% | 3.90% | 3.80% | - | - | - | (Avail Nov 2025) | - | | |
| | Benchmark - Regional Data | Annual | 3.80% | 3.80% | 3.50% | - | - | - | (Avail Nov 2025) | - | | |
| | Benchmark - Comparator Data | Annual | 4.30% | 3.80% | 4.60% | - | - | - | (Avail Nov 2025) | - | Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Neutral Up is Bad Neutral | |
| | % of children becoming subject to a Child Protection Plan for a second or subsequent time - (YTD) | Monthly | 29.11% | 37.06% | 28.57% | 45.83% | 41.46% | - | - | 23% | Up is Bad | A Red |
| 65 | Benchmark - National Data | Annual | 23.30% | 23.60% | 24.70% | - | - | - | (Avail Nov 2025) | - | | |
| | Benchmark - Regional Data | Annual | 28.00% | 23.30% | 24.00% | - | - | - | (Avail Nov 2025) | - | | |

| | | | | Previous Y | ears | | | 2024/2025 | | | | |
|------------------|---|-------------------------|-------------|-------------|------------------|---------|-------|-----------|------------------|-----------|---------------|-----------------------|
| | | Collection Frequency | 2021/2022 | 2022/2023 | 2023/2024 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| | Benchmark - Comparator Data | Annual | 22.00% | 24.10% | 21.70% | - | - | - | (Avail Nov 2025) | - | | |
| DOD08 | Income Deprivation Affecting Children Index (IDACI) | Five Years | 0.13 (2010) | 0.12 (2015) | 0.1 (2019) | - | - | - | - | - | Up is Bad | ▼ Green |
| 02. | National Rank (1 is Bad) (Rank out of 317) | Five Years | 211 (2010) | 238 (2015) | 253 (2019) | - | - | - | - | - | | |
| Childrens | Children in care per 10k, excluding Short Breaks - (Snapshot) | Monthly | 74.59 | 74.86 | 69.43 | 69.43 | 66.29 | - | - | 60-70 | Neutral | ▲► Neutral |
| ens | Benchmark - National Data | Annual | 70 | 71 | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| ္တ EFL1 | Benchmark - Regional Data | Annual | 81 | 81 | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| cial | Benchmark - Comparator Data | Annual | 63.6 | 67.2 | (Avail Dec 2024) | - | - | - | (Avail Dec 2025) | - | | |
| Social Care | Number of children in care, excluding Short Breaks - (Snapshot) | Monthly | 276 | 262 | 243 | 243 | 232 | - | - | 222-260 | Neutral | ▲ ► Neutral |
| | Children subject to a Child Protection Plan per 10k - (Snapshot) | Monthly | 34.05 | 30 | 40.57 | 40.29 | 39.71 | - | - | 38-43 | Neutral | ▲► Neutral |
| | Benchmark - National Data | Annual | 42.1 | 43.2 | 41.6 | - | - | - | (Avail Nov 2025) | - | | |
| EFL2 | Benchmark - Regional Data | Annual | 48.5 | 50.8 | 48.6 | - | - | - | (Avail Nov 2025) | - | | |
| | Benchmark - Comparator Data | Annual | 39.3 | 38.3 | 36.6 | - | - | - | (Avail Nov 2025) | - | | |
| | Number of children subject to a Child Protection Plan - (Snapshot) | Monthly | 126 | 105 | 142 | 141 | 139 | - | - | 133-150 | Neutral | ▲ ► Neutral |
| HOU102 | Number of homeless households with dependent children in temporary accommodation - (Snapshot) | Quarterly | 28 | 35 | 29 | - | - | - | - | - | Up is Bad | ▼ Green |
| | Number of children in temporary accommodation - (Snapshot) | Quarterly | 51 | 63 | 45 | - | - | - | - | - | Up is Bad | ▼ Green |
| MIPack1 | Number of Referrals to Children's Social Care - (YTD) | Monthly | 1,588 | 1,700 | 1,574 | 399 | 797 | - | - | 1480-1700 | Neutral | ▲► Neutral |
| CSP01 | All Crime | Monthly | 14,235 | 14,759 | 14,208 | 3,759 | 3,725 | - | - | - | Up is Bad | ▲► Neutral |
| CSP13 | NYP Recorded ASB Calls for Service | Monthly | 6,394 | 4,741 | 4,644 | 1,197 | 1,308 | - | - | - | Up is Bad | ▲ ► Neutral |
| CSP15 | Overall Violence (Violence Against Person Def.) | Monthly | 5,675 | 5,746 | 5,226 | 1,252 | 1,279 | - | - | - | Up is Bad | ▼ Green |
| Corio | IQUANTA Family Grouping (1 is good) (Rank out of 15) | Monthly | 10 | 7 | 5 | 2 | 4 | - | - | - | | |
| CSP23 | Hate Crimes as Recorded by NYP | Monthly | 233 | 168 | 199 | 55 | 79 | - | - | - | Up is Bad | A Red |
| | IQUANTA Family Grouping (1 is good) (Rank out of 15) | Monthly | 15 | 12 | 8 | 5 | 7 | - | - | - | | |
| CSP28 | Number of Incidents of ASB within the city centre ARZ | Monthly | 1,276 | 994 | 1,149 | 336 | 435 | - | - | - | Up is Bad | A Red |
| Public Pro CSP28 | Number of Incidents of ASB within the CIZ | Monthly | 656 | 423 | 625 | 181 | 221 | - | - | - | Up is Bad | A Red |
| otection CYPL2c | Number of Early Help Assessments initiated | Monthly | 517 | 333 | 331 | 93 | 57 | - | - | - | Neutral | ▲ ► Neutral |
| PP08 | % of births registered within 42 days | Monthly | 87.00% | 93.00% | 98.00% | 95.00% | - | - | - | - | Up is Good | ▲ ► Neutral |
| FFUO | Benchmark - National Data | Monthly | 74.00% | 88.00% | 92.00% | 91.00% | - | - | - | - | | |
| | Benchmark - Regional Data | Monthly | 65.00% | 91.00% | 93.00% | 92.00% | - | - | - | - | | |
| PP09 | % of still births registered within 42 days | Monthly | 100.00% | 100.00% | 100.00% | 100.00% | - | - | - | - | Up is Good | ▲ ► Neutral |
| 1109 | Benchmark - National Data | Monthly | 97.00% | 97.00% | 98.00% | 97.00% | - | - | - | - | | |
| | Benchmark - Regional Data | Monthly | 97.00% | 97.00% | 97.00% | 95.00% | - | - | - | - | | |

| | | | | | Previous Ye | ars | | | 2024/2025 | | | | |
|--------------------------------------|-----------|--|-------------------------|-----------|--------------|-----------|-----------|-----------|-----------|----|--------|--|-----------------------|
| | | | Collection Frequency | 2021/2022 | 2022/2023 | 2023/2024 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| | PP10 | % of deaths registered within 5 days | Monthly | 72.00% | 47.00% | 47.00% | 35.00% | - | - | - | - | Up is Good | ▲ ► Neutral |
| | PPIU | Benchmark - National Data | Monthly | 60.00% | 47.00% | 48.00% | 42.00% | - | - | - | - | | |
| | | Benchmark - Regional Data | Monthly | 59.00% | 48.00% | 50.00% | 38.00% | - | - | - | - | | |
| | CHP30 | Hospital admissions for asthma (0-18 years), per 100,000 population | Annual | 80.2 | 106.8 | - | - | - | - | - | - | Up is Bad | A Red |
| | CHF 30 | Benchmark - National Data | Annual | 131.5 | 122.2 | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | 130.7 | 112.9 | - | - | - | - | - | - | | |
| | | % of reception year children recorded as being obese (single year) | Annual | 8.90% | 7.80% | - | - | - | - | - | - | Up is Bad | ▲► Neutral |
| | NCMP01 | Benchmark - National Data | Annual | 10.11% | 9.15% | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | 10.96% | 9.90% | - | - | - | - | - | - | | |
| | | Regional Rank (Rank out of 15) | Annual | 2 | 1 | - | - | - | - | - | - | | |
| | | % of children in Year 6 recorded as being obese (single year) | Annual | 18.87% | 18.70% | - | - | - | - | - | - | Up is Bad | ▲► Neutral |
| | NCMP02 | Benchmark - National Data | Annual | 23.45% | 22.65% | - | - | - | - | - | - | | |
| 0 | | Benchmark - Regional Data | Annual | 24.89% | 24.10% | - | - | - | - | - | - | | |
| 4. T | | Regional Rank (Rank out of 15) | Annual | 1 | 1 | - | - | - | - | - | - | | |
| Health and W | | % of reception year children recorded as being overweight (incl. obese) (single year) | Annual | 22.70% | 19.90% | - | - | - | - | - | - | Up is Bad | ▲► Neutral |
| | NCMP03 | Benchmark - National Data | Annual | 22.25% | 21.31% | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | 23.73% | 22.50% | - | - | - | - | - | - | | |
| be | | Regional Rank (Rank out of 15) | Annual | 3 | 2 | - | - | - | - | - | - | | |
| eing | PHOF01a | % of adults (aged 19+) that meet CMO recommendations for physical activity (150+ moderate intensity equivalent minutes per week) | Annual | 75.20% | 73.60% | - | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| | 11101010 | Benchmark - National Data | Annual | 67.30% | 67.10% | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Annual | 66.10% | 65.70% | - | - | - | - | - | - | | |
| | | Regional Rank (Rank out of 15) | Annual | 1 | 1 | - | - | - | - | - | - | | |
| | PHOF06a | Under 18 conceptions (per 1,000 females aged 15- 17) (Rolling 12 Months) | Quarterly | 12.2 | Due April 25 | - | - | - | - | - | - | Up is Bad | A Red |
| | FIIOI 00a | Benchmark - National Data | Quarterly | 13.7 | Due April 25 | - | - | - | - | - | - | | |
| | | Benchmark - Regional Data | Quarterly | 17.7 | Due April 25 | - | - | - | - | - | - | | |
| 04. Health and Wellbeing 05. Tourism | PHYS06 | % of adults (aged 16+) that are physically active (150+ moderate intensity equivalent minutes per week, excl. gardening) | Annual | 66.50% | 70.40% | 69.80% | - | - | - | - | - | Up is Good | ▲ ► Neutral |
| | | Benchmark - National Data | Annual | 61.40% | 63.10% | 63.40% | - | - | - | - | - | | |
| | LIB01 | Library Visits - All Libraries | Monthly | 617,771 | 864,963 | - | - | - | - | - | - | Up is Good | ▲ Green |
| | LIB02 | Books Borrowed - All Libraries | Monthly | 942,896 | 1,057,839 | - | - | - | - | - | - | Up is Good | ▲ Green |
| 05 | TOU01 | Hotels: Room Occupancy (%) | Monthly | 65.13% | 80.10% | 83.71% | 84.00% | - | - | - | - | Up is Good | ▲► Neutral |
| . Touris | TOU04 | Hotels: Average Room Rate (£) | Monthly | £100.11 | £100.28 | £105.92 | £108.01 | - | - | - | - | Neutral | ▲ ► Neutral |
| m | TOU08 | Visits to Attractions: Big Attractions (Within City of York) - (New definiton from 2022/23) | Monthly | 1,830,597 | 2,692,054 | 2,779,480 | 689,338 | - | - | - | - | Up is GoodNUp is BadNUp is GoodNUp is GoodN </td <td>▲► Neutral</td> | ▲ ► Neutral |
| | TOU09 | Visits to Attractions: Small Attractions (Within City of York) - (New definition from 2022/23) | Monthly | 136,032 | 189,889 | 219,473 | 55,490 | - | - | - | - | | ▲ ► Neutral |
| | TOU14 | Parliament Street Footfall | Monthly | 6,955,548 | 6,869,593 | 7,329,462 | 1,765,712 | 2,237,888 | - | - | - | | ▲ Green |

| | | | | Previous Years | | | 2024/2025 | | | | | | |
|--|---------|---|-------------------------|----------------|-----------|-----------|-----------|--------|----|----|--------|--|-----------------------|
| | | | Collection Frequency | 2021/2022 | 2022/2023 | 2023/2024 | Q1 | Q2 | Q3 | Q4 | Target | Polarity | DOT |
| | | % of Talkabout panel satisfied with their local area as a place to live | Quarterly | 84.38% | 82.18% | 79.68% | 81.00% | - | - | - | - | Up is Good | ▲ ► Neutral |
| | TAP01 | Benchmark - Community Life Survey | Annual | 76.00% | N/C | 74.00% | - | - | - | - | - | Up is | |
| | | Benchmark - LG Inform | Quarterly | 80.00% | 79.00% | - | - | - | - | - | - | | |
| | TAP11 | % of Talkabout panel who agree that they can influence decisions in their local area | Quarterly | 24.26% | 20.94% | 21.37% | 22.11% | - | - | - | - | | ▲ Green |
| | | Benchmark - Community Life Survey | Annual | 27.00% | N/C | 23.00% | - | - | - | - | - | | |
| 06. Re | TAP13 | % of Talkabout panel who give unpaid help to any group, club or organisation | Quarterly | 61.35% | 60.64% | 60.17% | 64.42% | - | - | - | - | Up is Good Up is Good Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral | ▲ Green |
| 06. Resident Surveys 07. Large Projects Fi | | Benchmark - Community Life Survey | Annual | 55.00% | N/C | 54.00% | - | - | - | - | - | | |
| ent Surve | | % of the panel reporting an 'excellent' experience when they last contacted the council about a service | Quarterly | - | - | 10.92% | 11.07% | - | - | - | - | Up is Good Up is Good Up is Good Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral | ▲ ► Neutral |
| şys | TAP37 | % of the panel reporting a 'good' experience when they last contacted the council about a service | Quarterly | - | - | 34.86% | 29.07% | - | - | - | - | | ▲ ► Neutral |
| | TAP37 | % of the panel reporting a 'satisfactory' experience when they last contacted the council about a service | Quarterly | - | - | 34.51% | 37.02% | - | - | - | - | Up is Good Up is Good Up is Good Up is Good Up is Bad Up is Bad Neutral Neutral | ▲ ► Neutral |
| | | % of the panel reporting a 'poor' experience when they last contacted the council about a service | Quarterly | - | - | 19.72% | 22.84% | - | - | - | - | | ▲ ► Neutral |
| 07. La | | Large Project - Provision of School Places | Discontinued | Amber | Amber | Complete | - | - | - | - | - | Neutral | ▲ ► Neutral |
| arge Pr | CORP10L | Large Project - Family Hubs Implementation Project | Quarterly | - | Green | Green | Green | Green | - | - | - | Neutral | ▲ ► Neutral |
| ojects | | Large Project - CRM Replacement | Quarterly | - | - | - | - | Amber | - | - | - | Neutral | ▲ ► Neutral |
| uช. Financ | BPI110 | Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency) | Quarterly | £2,638 | £4,887 | £3,661 | £3,896 | £4,445 | - | - | - | Up is Bad | ▲ ► Neutral |